

Patient Rights and Responsibilities

Alliance Imaging is dedicated to providing the best healthcare services possible. To help accomplish this mission, Alliance believes that all patients should know their rights and responsibilities.

Patient Rights:

1. The right to exercise these rights without regard to age, sex, economic status, educational background, race, color, religion, ancestry, national origin, sexual orientation, marital status, or the source of payment for care
2. The right to considerate, respectful care
3. The right to know the name(s) of the personnel who provide healthcare services to the patient
4. The right to be well-informed about any exam performed
5. The right to accept or refuse care, treatment or services
6. The right to confidentiality
7. The right to privacy
8. The right to examine and receive an explanation of the patient's bill regardless of source of payment
9. The right to file a grievance
10. The right to file a complaint with any governmental agency and/or any organization that awards accreditation to Alliance.
11. The right to expect that Alliance will provide service to the best of its ability
12. The right to pain management

Patient Responsibilities:

1. The patient is responsible for providing information that is relevant to the exam.
2. The patient is responsible for providing information about past illnesses, medication and other matters related to the patient's health that would pertain to the exam ordered.
3. The patient needs to be considerate of other patients and personnel.
4. The patient and his/her family are responsible for complying with policies and procedures designed to protect the health and safety of others.
5. The patient needs to be respectful of the property of other persons and the property of Alliance and the facility.
6. The patient needs to advise his/her doctor or healthcare professional of any dissatisfaction the patient may have with his/her care or services.
7. The patient is responsible for asking questions if instructions or requests are unclear.
8. The patient is responsible for providing information needed to pay for treatment.
9. The patient is responsible for following instructions to complete the exam.
10. The patient is responsible for informing Alliance if his/her safety or dignity has been compromised during the exam.

If you have a comment or concern regarding the services you received at this Alliance Imaging site, please contact: John Connolly, Manager of Operations, at 425-417-3343, or email Alliance HealthCare Services at [**Qteam@allianceimaging.com**](mailto:Qteam@allianceimaging.com).